## New Town-Kolkata SCP Observations

### City Profile

- In the SWOT analysis, certain aspects/facilities listed as strengths are mentioned as not economically viable due to less population using the facilities. Eg operational sewerage treatment plants.
- Planned services/activities are mentioned as both strengths and opportunities.
- Investment dependent on other central or state departments have been shown as a threat to hinder efforts of city administration in attracting investment.
- Feedback from citizens engagement and their prioritized aspirations have not been elaborated upon nor has it been mentioned how those have been applied in strategic goals or city vision.

### Area Based Development

- The area dimensions of the ADP are not mentioned in the document-reference is only with sector numbers.
- Basic information on population, area, density and other existing figures are not mentioned.
- The plan talks about a very ambitious 'all replicable smart solutions in the chosen area' without giving much information on ground reality.
- Generic risks are same for both ADP and PCP.
- Convergence Implementation not detailed.

### Pan City Proposal: (Intelligent Government Services)

- ICT enabled single point citizen service delivery system involves very high level of online activities, which needs to be integrated with present set-up. The enabling mechanisms are mostly in planning stage. Hence the plan sounds ambitious.
- The entire plan is based on technology intervention but technology choice has been identified as a risk both at implementation stage and sustainability post-implementation.
- Success factors are finding the right technical partner for implementation and ensuring digital literacy of the citizens- both of which have not been elaborated upon.

**Implementation Plan**

- Initiation of drone based monitoring of all civic services has a very ambitious timeline of a year (March 2017).
- Complete system integration for enabling the command and control centre involves implementation support from technology partners within a timeline, which is not very realistic.
- Risks shown in both plans are on capacity of staff for implementation, delivery and post-implementation sustainability of the smart proposal, strengthening the ambitiousness of the initiatives.

**Financial Plan**

- The financial plan needs a re-look as same figures in multiple places do not match.
- The cost figures for Area Based and Pan City proposals in page 77  (itemized cost) and 81 ( are different.
- Detailing of resource generation and itemized costs in descriptive listing are very confusing.
- The detailed financial operating plan worksheet is not a part of this plan.